Chase Rowlan

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Education

OKLAHOMA CITY UNIVERSITY   Oklahoma City, OK
B.S. Computer Science   May 2023

CANADIAN VALLEY TECHNOLOGY CENTER   El Reno, OK
Computer Information Systems   May 2019
- Placed 3rd in Oklahoma State Business Professionals of America – IT and Networking

Experience

GOODWILL OF CENTRAL OKLAHOMA
Developer Analyst   *June 2024 – Present*
- Developed and deployed a comprehensive suite of Power BI reports, resulting in the annual elimination of 10,000 hours of manual data entry and analysis
- Gathered requirements, led software implementations, and managed project timelines
- Developed and implemented an automated SQL Server backup solution, reducing recovery time from 8 hours to under 2 hours

BOB MOORE AUTO GROUP
Developer Analyst   *April 2024 – June 2024*
- Update and improve performance on 4 custom apps utilizing Python, C#, and SQL Stored Procedures
- Created financial reports that increased profit-per-unit across 15 dealerships
- Architected a comprehensive upgrade and migration plan for SQL Server 2012

MITTERA
Jr. Developer   *May 2023 – April 2024*
- Lead the compilation and presentation of accurate incident reports, facilitating pivotal quarterly meetings for team review and resource planning
- Led development of integration between project management and billing systems - responsible for collecting and applying executive feedback and requirements
- Perform analysis on code repositories and DevOps process for SOC2 compliance audits
- Collaborated directly with sales representatives and clients to manage and execute projects effectively, including estimating the scope of work to ensure accurate project planning and resource allocation

Application Support Analyst   *September 2022 – May 2023*
- Oversee and resolve help desk issues across broad array of applications, employing .NET development skills to deliver effective bug fixes
- Administrator for Redmine help desk and project management site supporting 80+ users across 8 help desks
- Created and continuously updated comprehensive documentation, ensuring accuracy and clarity for end-users and stakeholders
- Managed change management approvals, advised stakeholders of upcoming changes, and collaborated with developers to map impacts

Skills & Interests

Technical: Power BI, .NET (C#), Python, HTML/CSS/JS, SQL, Database Administration, Problem Solving
Interests: Aviation, Community Service, and Non-Profit Leadership