Chase Rowlan

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Education

OKLAHOMA CITY UNIVERSITY   Oklahoma City, OK
B.S. Computer Science   May 2023

CANADIAN VALLEY TECHNOLOGY CENTER   El Reno, OK
Computer Information Systems   May 2019
- Placed 3rd in Oklahoma State Business Professionals of America – IT and Networking

Experience

MITTERA
  Jr. Developer   September 2022 – Current
- Oversee and resolve help desk issues across broad array of applications, employing .NET development skills to deliver effective bug fixes
- Lead the compilation and presentation of accurate incident reports, facilitating pivotal quarterly meetings for team review and resource planning
- Led development of integration between project management and billing systems. Responsible for collecting and applying executive feedback and requirements
- Perform analysis on code repositories and DevOps process for SOC2 compliance audits
- Serve as Administrator for Redmine help desk and project management site supporting 80+ users across 8 help desks

OKLAHOMA'S CREDIT UNION
  Applications Developer Intern   June 2021 – September 2022
- Developed an application to streamline interdepartmental ticket tracking and reporting for the dev team
- Enhance productivity by making recommendations based on observation; and applying up-to-date technical knowledge
- Develop and maintain technical documentation associated with custom developments
- Troubleshoot application and database errors supporting core banking system

HEARTLAND
  Product Delivery Intern   June 2022 – August 2022
- Create and implement new hire learning and development curriculum using internal resources and product training
- Proactively propose enhancements to existing standard operating procedures, aligning them with best practices
- Actively participated in the monitoring, documentation, and analysis of an Alpha program and successful transition into the Beta phase (Restaurant Essentials)

Leadership & Activities

LAMBDA CHI ALPHA
  President   January 2021 – December 2021
- Fundraised $48,000 for facility repairs through alumni outreach marketing campaigns utilizing digital and print media
- Oversaw an entire facility renovation project to completion
- Increased donor base by 400% through targeted marketing
- Implemented Alumni database for communications and donor stewardship

Skills & Interests

Technical: Angular, .NET (C#), HTML/CSS, SQL,
Interests: Aviation, Community Service, and Non-Profit Leadership